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Fast Responsiveness

ECM Based on ELO at TU Hamburg-Harburg

The TUHH University organizes its entire examination documents, orders, invoices, and all electronic documents in ELO^{professional}. The staff can also access all required information in ELO from mobile devices. Further benefits for the TUHH include faster information retrieval and the ability to respond very quickly to queries from the examination office.

The TUHH is one of Germany's youngest and most successful universities. The plans for building a technical university in the South Elbe region date back to the 1920s. It took about 50 years before this plan was finally realized in 1978. In the years from 1982 to 2005, a modern campus university emerged in southern Hamburg, whose buildings smoothly blend in with the surrounding cityscape. The campus's many lawns and trees make for a nice, relaxed backdrop. To the north, the grounds of the TUHH have been expanded all the way to the Schwarzenberg.



“Working with ELO is very easy. And finding stored documents now is a matter of seconds. I can recommend ELO without any reservations.”

Dr.-Ing. Marc-André Pick,
Project Manager TUHH

The Solution

More Real-World Value



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Optimal Document Organization

Overview

Country: Germany
Industry: University

The Company

The TUHH is one of Germany's youngest and most successful universities. The Institute for Applied Mechanics and Marine Technology of the Technische Universität Hamburg-Harburg takes great store in conveying a solid engineering foundation to students.

The Challenge

Map the examination and all other digital documents in the electronic archive to replace the outdated paper-based archive. Ability to access all key documents while on the road. E-mails archiving.

Solution

ELO*professional*. All documents are now available to users in **ELO**. Employees can access the archive while away from their desks via a terminal server.

Benefits

High user acceptance thanks to intuitive design. Information is called up at the press of a button and can be accessed while away from the workstation.

The Institute for Applied Mechanics and Marine Technology of the Technische Universität Hamburg-Harburg takes great store in conveying a solid engineering foundation to students. Key research fields since the founding of this faculty are general structural mechanics under the specific consideration of fluid-structure interactions. Further research areas were established over the years.

Dr.-Ing. Marc-André Pick is Head Engineer of the Institute as well as IT organizer and technical contact. He had been looking into document management for a while before contacting the **ELO business partner** in 2010. "We have nearly 6,000 students. This means 2,000 exams that need to be checked every year. We are answerable to the examination office and must be able to find documents quickly in the event of a dispute. Before, all documents had been stored the traditional way, using filing folders. However, this put a great strain on the staff."



UNIVERSITÄTSBIBLIOTHEK

In order to change this, the institute discussed its needs with the **ELO business partner**, who recommended the *ELOprofessional* solution from ELO Digital Office. The system was required to store orders, invoices, and other electronic documents in addition to examination papers. Both the simple indexing and retrieval process quickly won over the institute. At present, there are plans to add workflows for electronically forwarding documents within the university. Features like mail dispatch directly from within the software further add to the value of the solution.

Access from outside the network was another key factor for Dr. Pick and his team. "We spend a lot of time away from our desks. Therefore, access via our terminal server was a critical criterion, and it works like a charm. We also wanted to link in our existing scanners. The idea was to be able to start **ELO** and the scanning process from the peripheral device to save time since the scanners are not located close to the workstations. This really eases our work tremendously."



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Outlook

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In order to secure the investment and make the system ready for the future, *ELOprofessional* is configured so as to comply with all legal provisions related to e-mail archiving. The system is being continuously expanded in cooperation with the **ELO business partner**.