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ELO ECM Suite Receives Most Innovative Solution Award at ChannelPro SMB Forum Raleigh

Online virtual event recognized technologies enabling MSPs to thrive in the new normal

Boston, MA – July 23, 2020 -- [ELO Digital Office USA](#), enabling businesses to improve collaboration and streamline information management, announced that the ELO ECM Suite was voted the Most Innovative Solution at the recent ChannelPro SMB Forum Raleigh (July 8-9). Originally planned as an on-site event in Raleigh, NC, the Raleigh SMB Forum was a 100% online virtual conference created with special content to help MSPs and IT solution providers grow their businesses during the new normal of COVID-19. The ELO ECM Suite was showcased throughout the two-day event with live interactive product demonstrations from ELO Digital Office USA, and ELO certified business partners including [Ovitas](#) and [busitec Canada](#).

“We live in a time of seemingly endless change,” said Rich Freeman, ChannelPro executive editor. “Our latest [SMB Forum](#) event provided our audience plenty of suggestions for getting through that uncertainty but also lots of ideas for growing and expanding their business.” The ELO ECM Suite gives MSPs innovative document management software that helps to grow their business by enabling customers to control and manage their business information anywhere at any time on any device.

ECM Suite Supports Remote Workforces

“Work from home business models are not going away anytime soon,” noted Szilvia Horvath, president and CEO of ELO Digital Office USA, “and the [ELO ECM Suite](#) enables remote workers to easily manage, monitor, control, and secure all data and documents from a single platform.” ELO desktop, web, and mobile clients give users access to their data from wherever they may be working. While the Suite comes with templates to automate business processes, businesses can easily create customized workflows and forms tailored to their needs.

The comprehensive ECM platform features an intuitive UI for an enhanced end-user experience and innovative information management capabilities such as:

- ELO Teamroom enabling employees and external stakeholders to work on joint projects even if users are not using the ELO system
- Business-process specific pre-built solutions for email, invoice, contract, personnel, and knowledge management
- [ELO iSearch](#) that helps users locate documents quickly by searching on keywords, dates, file size, editor, etc.
- ELO Connect that sends documents from other apps to the ELO client
- ELO Analytics to monitor all key performance indicators at a glance
- Compliance with regulations such as GDPR and security features such as 256-bit AES encryption and up to 2 million encryption keys to ensure data protection

“A lot of innovative technologies and ideas were shared at this ground-breaking virtual event,” continued Horvath, “and we were honored to have our peers and colleagues in the MSP community recognize the ELO ECM Suite as the most innovative solution at ChannelPro SMB Raleigh.”

About ELO Digital Office USA

ELO Digital Office USA provides innovative digital content management solutions for organizations of all sizes and industries throughout the United States. The ELO ECM Suite gives businesses an electronic and secure way to easily capture, archive, and manage business documents and information – both paper-based and digital. A subsidiary of ELO Digital Office GmbH (founded in 1998), ELO USA is headquartered in Boston, MA and is part of a network of global ELO offices throughout Asia, Australia, Europe, and North and South America. Visit [ELO USA](#). Follow us on [LinkedIn](#) and [Twitter](#).

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